

When receiving enquiries from parents about transport please use the following information:

- Enquires from parents who don't have transport: direct to the schools transport website for information and application forms www.thurrock.gov.uk/schooltransport
- Enquiries from parents who do have transport agreed: any day to day amendments, such as hospital appointments, parent is to inform Passenger Transport PassengerTransport@thurrock.gov.uk
- Enquires from parents who do have transport agreed: any changes required that leads to the transport arrangement being significantly different to that agreed at the time of award must be directed to Childrenstranport@thurrock.gov.uk . These include, for example, emergency requests that a child be collected from or taken to an alternative address or a child that requires collection for 5 days a week whereas they were previously transported only three days per week.